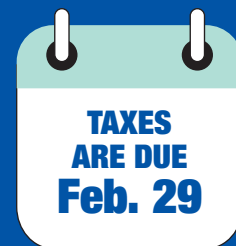




# City of Kingston

## 2024 Interim tax bill



### How was my 2024 interim tax bill calculated?

Your 2024 interim tax bill is based on 50 per cent of your 2023 annual tax levy. If applicable, past due amounts shown on this tax bill include pre-calculated interest, which is due if your account was not paid in full on or before Jan. 31, 2024. If you made a payment on your account between the billing date and Jan. 31, 2024, please call customer service at 613-546-0000 for an updated balance before paying your 2024 interim tax bill.

### Payment Options

Property owners are encouraged to use the alternative payment options listed on the back of the property tax bill or visit [CityofKingston.ca/Tax](https://www.cityofkingston.ca/Tax). You can also join the Pre-authorized Payment Plan. This plan is a convenient, worry-free and secure option to pay property taxes across 10 monthly installments.

### Are you interested in receiving future tax bills by email?

Our new online tax portal is almost complete. Coming this spring, property owners will be able to log in to view their account balance and their most recent tax bill. The portal will also provide easy access to e-billing or pre-authorized payment options.

### Property tax assistance programs

The City has the following property tax assistance programs for property owners. Please note that ratepayers may need to meet specific criteria.

#### Tax deferral program (up to \$1,000) and tax increase deferral program for assessment-related increases

Property owners receiving benefits under the Ontario Disability Support Program or the Ontario Works Act, or senior citizens receiving a Guaranteed Income Supplement, may apply for the 2024 tax year by April 30, 2024.

#### Seniors property tax grant program (\$100)

This program is for senior citizens receiving the Guaranteed Income Supplement. The deadline to apply for the 2024 tax year is April 30, 2024.

#### Registered charity property tax rebate

This rebate is for registered charities that pay commercial or industrial property taxes for premises they lease or own. The deadline to apply for the 2023 tax year is Feb. 29, 2024.

### How can I apply?

Applications for all tax rebate and tax assistance programs are available at: [CityofKingston.ca/TaxRebates](https://www.cityofkingston.ca/TaxRebates). You can also contact customer service at **613-546-0000** or [ContactUs@CityofKingston.ca](mailto:ContactUs@CityofKingston.ca)



## Pay from Home

Consult the back side of your property tax bill for at-home payment options.

You may also join the **Pre-authorized Payment Plan**. This plan is a convenient, worry-free and secure option to pay property taxes over 10 monthly installments.

#### Tax Department

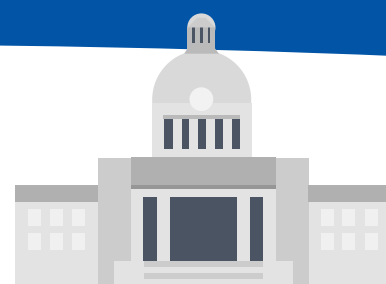
City Hall, 216 Ontario St.

[Tax@CityofKingston.ca](mailto:Tax@CityofKingston.ca)

Monday - Friday, 8:30 a.m. - 4:30 p.m.

City of Kingston – Taxation

PO Box 640, Kingston ON K7L 4X1



# Connected. Engaged. Informed.



## Contact Us

Customer Experience agents are here to help you. Submit a service request, ask about hours of operation, and more!

**613-546-0000**

[ContactUs@CityofKingston.ca](mailto:ContactUs@CityofKingston.ca)

**Monday - Friday, 8 a.m. - 5 p.m.**

## City Meetings

Tune into Council and Committee meetings from home by following Kingston City Council on YouTube at [YouTube.com/c/KingstonCityCouncil](https://www.youtube.com/c/KingstonCityCouncil)

Learn more about your Council and stay up to date at [CityofKingston.ca/Council-Meetings](https://www.cityofkingston.ca/Council-Meetings)

## Get Involved Kingston

Engage with us online, by phone or by mail.

To learn more, call **613-546-0000** and ask about public engagement or visit

[GetInvolved.CityofKingston.ca](https://www.cityofkingston.ca/GetInvolved)



## Kingston's Strategic Plan for 2023-2026

In 2023, Mayor and Council established the Kingston Strategic Plan 2023-2026, which focuses on five pillars:

- Support Housing Affordability
- Lead Environmental Stewardship and Climate Action
- Build an Active and Connected Community
- Foster a Caring and Inclusive Community
- Drive Inclusive Economic Growth

Read the Strategic Plan in full and see how the City is progressing on each priority at [CityofKingston.ca/StrategicPlan](https://www.cityofkingston.ca/StrategicPlan).

## Stay in the know about snow!

Visit [CityofKingston.ca/Snow](https://www.cityofkingston.ca/Snow) to learn more about the City's winter maintenance policy, snowplowing priorities and important snowplow safety tips

During the months of January and February, there is no parking overnight on city streets. Learn more about restrictions and keep up to date by visiting [CityofKingston.ca/WinterParking](https://www.cityofkingston.ca/WinterParking).

## Sign up to receive weekly waste and recycling collection reminders

Visit [CityofKingston.ca/Collection](https://www.cityofkingston.ca/Collection) and sign up to be reminded if it's:

- a blue or grey box week.
- a two-bag week or a holiday week.
- time to put your brush, leaves or batteries out for collection.

You'll never forget garbage day again!

## Protect your loved ones from common causes of fire

Kingston Fire & Rescue wants you to be fire safe and to proactively prevent home fires by taking our home self-inspection checklist. Find and complete the checklist at [CityofKingston.ca/HomeSelfInspection](https://www.cityofkingston.ca/HomeSelfInspection). Always remember the best way to ensure you and your family or housemates are protected from fire is to have working smoke and carbon monoxide alarms and a home escape plan.

## Renew your transit pass online

Kingston Transit's new online portal makes pass renewal a breeze. Log in to [My.KingstonTransit.ca](https://www.mykingstontransit.ca), upload the number associated with your existing bus pass and enter your payment information, and you'll be on your way around Kingston in no time.

## Stay in the know about City news

Sign up for City news releases and stay connected about everything happening in Kingston.

Visit [CityofKingston.ca/city-hall/news-public-notice/subscriptions](https://www.cityofkingston.ca/city-hall/news-public-notice/subscriptions).



If you require accessibility information about a City of Kingston service or facility, or if you require information in an alternative format, contact 613-546-0000, weekdays 8 a.m. to 5 p.m. or email [ContactUs@CityofKingston.ca](mailto:ContactUs@CityofKingston.ca)